



Testimonial 1: Bridget Dyer - Diamond Partners Wealth Management

To Whom it May Concern,

Hosting a successful function, I believe, can be tricky on the Sunshine Coast. It's always a question of where to have it....after meeting Kym at a Profile launch, I knew she was the kind of woman I wanted to work with!

I believe the food and the service are always the two things most talked about after an event – if you get that right, you're 80% of the way there! Working with the well organised and efficient event staff at the venue made organising and hosting our charity luncheon a complete breeze.

The location of Wildflower Restaurant and Bar was amazing - all day we had nothing other than a positive and fun vibe with crisp decorating that suited our theme and everything looked immaculate (and so clean - important!!). The food was to die for, definitely not your average alternate drop menu, and the service was absolutely outstanding. Everyone went over and beyond for us on the day.

We've had nothing but rave reviews from guests after the luncheon and I have no doubt in my mind that everyone will be back for their own occasions going forward.

Next event, I wouldn't even need to think twice as to where to hold it. I couldn't recommend Kym and Wildflower Restaurant and Bar highly enough!

Bridget Dyer
Director/Senior Financial Adviser
Diamond Partners Wealth Management

Best Western Plus Lake Kawana Hotel Functions & Events

Enquire Now: Kym Bell

Ph: [\(07\) 5334 9500](tel:0753349500)

E: kym.bell@bestwestern.com.au



Testimonial 2: Stephanie Porter - CBA

“Kym and her team at Best Western Plus Oceanside were nothing but amazing. They assisted me with every aspect of planning, co-ordination and hospitality for our 2 day conference and all our staff felt well looked after.

They went above and beyond to make sure we had an enjoyable time. The rooms were beautifully modern and comfortable, the conference facilities were perfect and the food was incredible.

We would definitely use the premises again for future events!

Thanks Kym!”

Testimonial 3: Alan Parry – Griffiths Parry Lawyers

“It was an excellent dinner, and I thank you for the arrangements you put in place. Everyone who attended commented how enjoyable the evening was, and that the food was of a high standard – our compliments to your chef Gareth. The service provided by Deb was exceptional – she worked hard & I appreciated her efforts to ensure that my annual evening as host, was a success.”

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Testimonial 4: Tony Pignata

“I just wanted to express my sincere thanks to you for making such a wonderful evening possible for us. The room was set up beautifully, and the quality of the settings and linen was excellent. Staff were numerous and attentive during the evening and looked after our guests exceptionally well. It was, by my Mother’s own admission: ‘one of the best nights I’ve ever had!’

The meals were simply superb. Fine dining quality in taste, ingredients and most certainly presentation. Our guests were considerably impressed.

I could sum up the evening by conveying to you that you and your team not only **met** my expectations for the evening but you well and truly **exceeded** them. A rare occurrence in the hospitality sector these days.

Special mention must go to **Ash** on the bar for his practiced & engaging service all evening and of course **Jenna** who attended to our every need with utmost courtesy and professionalism. Excellent staff that should be recognised. We received many complimentary remarks from our guests on the venue, food & service for the evening and I’ve no doubt that you will receive bookings from some of them (keep an eye out for Apollo Gomez).

Thank you again Kym, you made my Mother’s 70th a most memorable evening.”

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Testimonial 6: Bernadette Strong, Rotary Club of Caloundra

Good morning Kym,

I would like to thank you for your excellent service in helping to coordinate the Rotary Club of Caloundra's Vocational visit on Tuesday morning 29th November. Your service was wonderful and your staff were so obliging and your were all friendly.

John's talk was very informative and the members had plenty of questions to put to him.

I myself sincerely thank you for all your efforts in making the morning successful.

Kind regards
Bernadette Strong
Vocational Director
Rotary Club of Caloundra

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Testimonial 6: Judith Willmett

Good morning Kym,

I would like to thank you and everyone at Wildflower for a lovely evening last night. Everyone of the ladies commented on the service and the absolutely scrumptious food, including the fact that with so many people it was still hot. I am sure that all of the Night Owls will be spreading the word about your excellent facility.

Cheers,

Judith Willmett

Testimonial 7: Jacqui Meldrum Governance Manager / Executive Coordinator Coast2Bay Housing Group

It is our pleasure to recommend the Best Western Plus, Lake Kawana Hotel for all corporate functions, small and large.

From planning the event, through to on the day service, the level of service we have received from Kym and her staff has been exemplary, not to mention the wonderful food - compliments to the chef!

We look forward to holding another function at the Best Western Plus, Lake Kawana again soon.

Kind regards
Jacqui

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Testimonial 8 Shelly Crosby: Novo Nordisk

I wanted to thank the team for your amazing service and flexibility at last night's Novo Nordisk Dinner Meeting. I can honestly say I have never met a more professional team who were extremely service and customer centric. We certainly threw some situations at you (unintentionally) that you made us feel calm about. I will never forget the momentous soup situation but you allowed me to remember it with a smile by how gracious you were with my disastrous waiting skills.

I also wanted to highlight the tremendous effort Jo and Ashley took to ensure a successful night. Your chefs were also to be congratulated for an incredible meal and their flexibility to increase the numbers. Finally thank you Kym you are a true professional and an asset. You bring the Plus to the brand Best Western.

Kym we very much look forward to coming again in August and I promise to leave the service to the professionals.

Kind regards,

Shelley Crosby

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